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LAST UPDATED: November 1, 2026

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Appointments must be rescheduled at least 24 hours in advance. If you reschedule with less than 24 hours’ notice, your initial payment will not be applied to the rescheduled appointment.

A five-minute grace period applies to all scheduled calls. If you fail to answer or return the call within five minutes of your scheduled appointment time, your appointment will be canceled and you will be considered a no call, no show. If you are deemed a no call, no show, any future appointments must be booked through our online scheduling system, and an additional consultation fee will be required.

All fees are non-refundable, and no refunds, partial or otherwise, will be issued.

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